



## **MINUTES OF THE WASHOE COUNTY HUMAN SERVICES AGENCY SENIOR ADVISORY BOARD MEETING**

September 10, 2025  
Washoe County, 1001 E. 9<sup>th</sup> Street Reno, NV  
Building A, County Commission Chambers  
&  
Zoom Webinar

<https://zoom.us/j/92347908306?pwd=K2k5UGdYSEVXVGNuRGFPZ3pub2kwQT09>

**1. Call To Order [Non-Action Item]** - Meeting was called to order at 3:01 p.m. by Chair - Pamela Roberts.

**2. Roll Call [Non-Action Item]** – There was a quorum present via in-person and through Zoom meeting.

### **WASHOE COUNTY SENIOR SERVICES ADVISORY BOARD MEMBERS:**

#### **PRESENT**

Denise Myer  
Adolfo Correa  
Edward Lamb  
Thuy Tran  
Mary Ann McCauley

Pamela Roberts  
Mary Ann McCauley  
Mac Rossi  
Patricia Gallimore  
Benecia Price

#### **ABSENT (EXCUSED\*)**

C. Mark Neumann

### **WASHOE COUNTY STAFF PRESENT**

Cara Paoli  
Chris Lopez  
Herb Kaplan  
William Martinez  
Abby Badolato

### **EX-OFFICIO PRESENT**

Donald Abbott

### **ADVISOR PRESENT**

Sue Meuschke  
Dr Larry Wiess

**3. Public Comment [Non-Action Item]** –  
No public comment was made.

**4. Approval of the Minutes from the Advisory Board Meeting on August 13th, 2025 [For Possible Action]** Advisory Board members may identify any additions or corrections to the draft minutes as transcribed.

**Attachment:** [WCHSASAB Meeting Minutes 8-13-25 APPROVED](#)

Mac Rossi made a motion to approve the minutes from the August 13<sup>th</sup> meeting.  
Second by Edward Lamb. Motion ~~carried~~ passed unanimously.

## **5. Scams and Fraud Presentation by the Better Business Bureau [Non-Action Item] Tim Johnston – (20 min)**

The Washoe County Human Services Agency Senior Advisory Board meeting featured a presentation by Tim Johnston from the Better Business Bureau on scam prevention. Johnson shared statistics on fraud losses, emphasizing that Nevada ranked fourth in per capita fraud reports and third in identity theft. He outlined various scam types, including imposter scams, tech support scams, and romance scams, and provided tips for protection such as not responding to unknown calls or emails, using credit freezes, and checking credit reports regularly. Johnston also discussed the BBB's resources, including Scam Tracker, Secure Your ID Day, and a Scam Survival Toolkit, to help individuals avoid and recover from scams. 18<sup>th</sup> annual paper shredding event is on October 11<sup>th</sup>, 2025 at the Atlantis West Parking lot at 9 am – 11:30 am or until shred truck is full.

## **6. Discussion on the Masterplan and review of the final draft. [Action Item] – Mary Ann McCauley; Sue Mueschke (30 min)**

**Pam Roberts** mentions that they are seeking Volunteers for the different objectives on Masterplan.

**Mary Ann McCauley** suggests having Abby run Masterplan through staff to get updates on where Senior center is at with objectives on Masterplan. Also, to send an email to the board with the Masterplan and have board members respond to email to see which objective they would like to Volunteer for so that October Meeting won't be utilizing too much time on the Masterplan.

**Abby** reviewed plan with leadership staff. Areas to focus on are Volunteer Committee, which Sue Meuschke is apart of. Abby mentions an increase in activities and education talks. She also states that she would like to have roundtable talks each quarter and to have a board member help facilitate those discussions. No further updates on Abby's behalf.

**Sue Meuschke** volunteers to continue with Volunteer committee, Housing advocate and for end-of-life educational talks.

**Mary Anne** offers to facilitate roundtables.

**Pam Roberts** will be emailing board requesting responses to volunteer for masterplan objectives with a deadline (no deadline set)

**Mary Ann** Offers to track board activity data. **Abby** will confirm if she has someone to track Senior services activities.

**Pam Roberts** states that she would like to present the masterplan to the board of commissioners by the end of year.

## **7. Discussion and introduction of applicants interested in applying for Board vacancies [Possible Action Item] (1 hour)**

a) Application from Michael McMahon (District 4)

- **Appeared in August meeting**

b) Application from Karyn Leavitt Grow (District 2)

- **Appeared in August meeting**

c) Application from Kathy Benson (District 1)

- **Not Present**

d) Application from Lisa Shaffer (District 1)

- **Not Present**

e) Application from Tinna Ostrom (District 4)

- **Not Present**

f) Application from Mary Ann Tarver (District 4)

- **Not Present**
- g) Application from Ben Sanchez (District 3)
  - **Not Present**
- h) Application from Monika Webb (District 5)
  - **Appeared in August meeting**
- i) Application from John Gwaltney (District 4)
  - **Not Present**
- j) Application from Alan Di Stefano (District 4)
  - **Appeared in August and September meeting**  
**In Person: Alan Di Stefano shared his experience visiting the Sparks Senior Center, highlighting issues with the phone system and the lack of awareness about senior services among homeless seniors. Alan mentions needing more outreach. Alan was a volunteer with SCORE (Senior Corps of Retired Executives) for 5 years and would like to be involved with another group to continue assisting Seniors with getting access to services.**
- k) Application from Theresa Hill (District 2)
  - **Not Present**
- l) Application from Bob Barry (District 4)
  - **Not Present**
- m) Application from Brian Erbis (District 2)
  - **Not Present**
- n) Application from Elliott Kent (District 5)
  - **Not Present**
- o) Application from Dennis Williams (District 5)
  - **Not Present**
- p) Application from Linda Massie (District 2)
  - **In person: Part of the Washoe County democratic executive board and has visited most senior centers. Applicant is unhappy with the resources available to senior services in Nevada. Pam Roberts informs applicant that the board does not have funding to create more resources but that they advocate for seniors in Washoe County.**
- q) Application from Ann Guinn (District 1)
  - **Zoom: Ann, a senior with a mobility disability, expressed her interest in working with the board to address gaps in accessibility and support for disabled seniors in Reno. She highlighted issues such as the lack of accessible transportation, inaccessible facilities like UNR, and the need for better affordable housing. Ann suggested creating a website to share information about accessible and inaccessible places in Reno and emphasized her experience as an activist in advocating for solutions.**
- r) Application from Trisha Elloyan (District 5)
  - **Not Present**
- s) Application from Julie Wilson (District 5)
  - **Not Present**
- t) Application from Christine King (District 5)
  - **Appeared in August meeting**

Pam Roberts states there are 5 people applying for an Alternate position (Michael McMohan, Karyn Leavitt, Alan Di Stefano, Linda Massie and Ann Guinn) and 2 for the district 5 position (Monica Webb and Christine King).

The board discussed and voted on recommendations for two alternate positions and one district seat. Mary Ann motions to recommend Christine King and Monica Webb for the District 5 position, and Ann

Gwynn and Alan Distefano for the two alternate positions. The board agreed to let the County Board of Commissioners make the final decision on all three positions.

2<sup>nd</sup>: Mac Rossi

**8. Updates from Washoe County Senior Services [Non-Action Item] – Abby Badolato, Human Services Agency Senior Services Coordinator (15 min)**

**Abby** informed that Washoe County has converted the Activities Coordinator position from a contracted role to a full-time county position, pending job evaluation committee approval, with potential hiring in January or February. The team reported successful Senior Fest attendance with high demand for promotional materials and discussed upcoming events including salsa class/dancing performances, falls prevention classes (Sparks Library 9/22, Renown 9/24, and Reno Senior center 9/25), Stepping up classes (Center for Aging) and a Fun Friday dance party on September 26<sup>th</sup>. Staff report for 1<sup>st</sup> phase is going to the board of county commission, Pam moving to district 1 on Oct 14<sup>th</sup>.

Outreach groups: Karma Box and HOPE team.

Abby states that the senior fest was a success.

**9. Update on Sparks current activities for seniors [Non-Action Item] – Donald Abbott, Sparks City Council Ward 1 (5 min)**

Donald Abbott stated that he did not have any updates for Sparks.

Donald reported that senior fest was a success.

**10. Update on Reno Senior Citizen Advisory Committee regarding their current activities [Non-Action Item] – Izabella Baumann, City of Reno Activities Coordinator (5 min)**

Izabella with the city of Reno stated that they will be having lots of activities such as dragon lights, Line dancing classes and Paradise Park Garden. For more info on activities visit [reno.gov/seniors](http://reno.gov/seniors).

**11. Update on Northern Nevada Legal Services [Non-Action Item] – Sarah Molleck, Northern Nevada Legal Aid Supervising Attorney (5 min)**

**Sarah Molleck** introduced Ryan McConnell who is a new staff attorney from Southern Nevada. Sarah reports that Senior Fest was a success. Sarah mentions that they passed out over 600 brochures and have gotten referrals from the Senior Fest. Opened 457 cases from January 1 – present day. For the Month of July, 48 cases had legal representation by Nevada Legal aid. Highlight: David Russell- Probate instate planning attorney. Has been practicing law since 1973. Has represented seniors in over 227 probate cases.

**12. Advisory Board Members' announcements, reports, and updates to include requests for information or topics for future agendas [Non-Action Item]. (No discussion among Advisory Board Members will take place on this item.) (5 min)**

October meeting has the masterplan as an action item. Sue and Pam are putting together a board orientation packet.

Sue would like a report on last year's Volunteer fairs.

Mac Rossi mentions that at Paradise Park on 9/20 the city of Reno will be teaching bocci ball and shuffleboard. Every Wednesday at Paradise Park there is a walk for seniors @ 8am and start October it will be at 10am.

**13. Public comment [Non-Action Item]**

**Comments heard under this item will be limited to three minutes per person and may pertain to matters both on and off the Advisory Board agenda. Comments are to be made to the Advisory Board as a whole.**

**Cindy Leslie** from the Sun Valley Senior Center, expressed concern for Sun Valley seniors as the only grocery store and bank have been removed. Cindy states that seniors with limited transportation will have difficulty accessing basic needs.

**14. ADJOURNMENT [Non-Action Item]**

Meeting was adjourned at 4:45 p.m. by Chair - Pamela Roberts.